

# I. LIBRARY SERVICES (LOCAL/REGIONAL ASSISTANCE)

## A. SERVICES, PLANNING, AND PROGRAMMING

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Bienvenidos a la Biblioteca			F-01
Type of Project (Type C): C-8		# Served: 9,187	
Director: Susan Hardie		Phone: (510) 748-4660	
Library: Alameda Free Library		E-mail: <a href="mailto:shardie@ci.alameda.ca.us">shardie@ci.alameda.ca.us</a>	
Address: 2200 A Central Ave.		Evaluation Type: Impact Study	
City: Alameda		State: California	Zip Code: 94501-4411
Amount Awarded: \$24,696		<input type="checkbox"/> Check here if a statewide project	
Description: Burgeoning growth in the Spanish-speaking community of the city prompted the library to conduct a demonstration of outreach to close a corresponding gap in library service. A Spanish-speaking library employee, hired to promote the library, contacted 53 community groups, agencies and organizations, registered and oriented 72 new Spanish-speaking patrons, organized 20 programs for adults and children, recruited a volunteer to do Internet training in Spanish, translated flyers and other publications, and advised on collection development. The library more than doubled the size of its Spanish language collection to over 1,400 items and produced publicity.			

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>		<b>State: CA</b>
Project Title: Patients' Library CD Collection Development			F-22
Type of Project (Type C): C-1		# Served: 1,150	
Director: James Church		Phone: (562) 651-2295	
Library: Metropolitan State Hospital Library		E-mail: <a href="mailto:jchurch@dmhmsh.state.ca.us">jchurch@dmhmsh.state.ca.us</a>	
Address: 11400 Norwalk Blvd.		Evaluation Type: Impact Study	
City: Norwalk		State: California	Zip Code: 90650-2096
Amount Awarded: \$ 6,600		Check here if a statewide project	
Description: Funding was provided to replace worn, aging phonograph records, audiocassettes, and players with new audio CDs and CD players in the patients' library of a state acute care mental hospital. The library is used to support music therapy programs for patients under the supervision of therapists and other health care staff. The project results: purchased 298 CDs for the core collection and 10 CD players, four with headphones rather than speakers. By the end of the project, CD use had largely supplanted phonorecord usage. However, evaluation of successful impact on treatment programs had not yet been compiled from user survey forms distributed to staff checking out discs.			

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>	<b>State: CA</b>
Project Title: Business Resources and Technology Link		F-38
Type of Project (Type C): C-8	# Served: 2,500	
Director: Kathleen Wheatley	Phone: (619) 236-5892	
Library: San Diego Public Library	E-mail: <a href="mailto:axt@sdcity.sannet.gov">axt@sdcity.sannet.gov</a>	
Address: 820 E St.	Evaluation Type: Impact Study	
City: San Diego	State: California	Zip Code: 92101-6478
Amount Awarded: \$155,365	Check here if a statewide project	
<p>Description: The library developed a small business outreach program at the main library in partnership with other agencies such as the Small Business Administration, to encourage people to become more informed about how to develop new businesses and assist existing small businesses with their information needs. The objectives included added resources (\$7,500 for library materials) and organizing 26 workshops to train entrepreneurs in online databases, Internet search, Internet for business, e-commerce, web site design, privacy, and copyright/trademark/patent search. The project demonstrated several mechanisms that enhance service to the small business community in the San Diego metro area. Web site: <a href="mailto:businesslink@sdcity.sannet.gov">businesslink@sdcity.sannet.gov</a>.</p>		

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>	<b>State: CA</b>
Project Title: Fee-based Delivery Feasibility Study		F-44
Type of Project (Type C): C-8	# Served: 923,591	
Director: Jane Light	Phone: (408) 277-4846	
Library: San Jose Public Library	E-mail: <a href="mailto:jane.light@ci.sj.ca.us">jane.light@ci.sj.ca.us</a>	
Address: 180 West San Carlos St.	Evaluation Type: Impact Study/Model	
City: San Jose	State: California	Zip Code: 95113-2096
Amount Awarded: \$110,000	Check here if a statewide project	
<p>Description: A needs survey in 2000 showed that 73% of respondents in the city expressed interest in a home delivery program for a small fee charged to library users, and not limited to homebound or disabled patrons. The library's consultant surveyed 15 American public libraries with fee-based or free delivery services and looked at commercial delivery models. A further more detailed survey of 600 residents on issues of fee-based delivery was done in 2001 but conclusions were not available by the end of the grant period. A study of the library's internal capacity to provide the new service was started but was inconclusive in advance of the conclusions and recommendations on the most promising delivery method to be chosen from mail, courier, and express services. While the objective of closing the loop from discovery of information to its receipt at distant points not readily served by a library outlet is still valid, the creation of an implementation plan for a pilot delivery program could not be completed by the end of the grant period. A final report was due from the consultants November 6, 2001, at which time the library will consider next steps.</p>		

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>	<b>State: CA</b>
Project Title: Tools for Tolerance to Enhance Library Services		F-54
Type of Project (Type C): C-3	# Served: 6,099	
Director: Adaire Klein	Phone: (310) 772-2411	
Library: The Simon Wiesenthal Center, Inc., Library	E-mail: <a href="mailto:aklein@wiesenthal.net">aklein@wiesenthal.net</a>	
Address: 9760 West Pico Blvd.	Evaluation Type: Impact Study	
City: Los Angeles	State: California	Zip Code: 90035-4792
Amount Awarded: \$222,259	Check here if a statewide project	
<p>Description: The project expanded an IMLS national-level grant previously received, intended to create a program of professional development embodied in 10 two-day workshops for 159 public librarians from the Los Angeles area. The goal of the training was to heighten awareness of valuing diversity and combating prejudice; broaden perspectives and identify solutions to meet needs and sensitivities of specific culturally diverse clients; create a respectful, inclusive workplace; and enhance and reinforce local library service plans in this regard. The Center wished to harness technology such as its Web site to expand communication on these subjects. These activities are expected in turn to influence collection development and selection, access and retrieval, and programming.</p>		

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>	<b>State: CA</b>
Project Title: Dealing with Workplace Violence in Libraries		F-58
Type of Project (Type C): C-3	# Served: 3,864,817	
Director: Ann Coppin	Phone: (323) 583-1292	
Library: South State Cooperative Library System (Huntington Park)	E-mail: <a href="mailto:ssclshq@pacbell.net">ssclshq@pacbell.net</a>	
Address: 6518 Miles Ave.	Evaluation Type: Impact Study	
City: Huntington Park	State: California	Zip Code: 90255-4318
Amount Awarded: \$26,719	Check here if a statewide project	
<p>Description: Improved safety for residents who use libraries in Los Angeles County was the goal of this project. The means to that end was training to library staff on prevention and handling of violence in the library and the community as it may affect the library. Seven one-day sessions were organized (attended by 240 library staff, community partners and others) and copies of a training video were acquired for circulation to SSCLS member libraries. Member libraries were enabled to review and revise or prepare local, specific emergency/security policies and procedures. The seventh and final session was held subsequent to the September 1, 2001, attacks. The basic instructors were augmented by police and fire department representatives to field questions raised by the pressing concerns stemming from those disastrous events.</p>		

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>	<b>State: CA</b>
Project Title: Digital Delivery of Interlibrary Loan Monographs, Year 2		F-60
Type of Project (Type C): C-1	# Served: 34,799,920	
Director: Glen Worthey	Phone: (650) 725-5647	
Library: Stanford University Libraries	E-mail:	
Address: Green Library	Evaluation Type: Impact Study/Outcomes	
City: Stanford	State: California	Zip Code: 94305-6004
Amount Awarded: \$74,627	Check here if a statewide project	
<p>Description: The library conceived a pilot project to test electronic (digitized) transmission of eligible materials of monographic scope from Stanford University Library to off-site requestors, and examined the utility of this process for the secondary purpose of building a high-use digital collection. The results were to demonstrate how day to day conventional ILL can be modernized and to pave the way for expedited selection of materials to go into digital collections. The project developed efficient conversion methods for high-speed turnaround of ILL requests within five to seven days for 500 monographs. Best practices were identified and tested for processing, delivery and storage of requests and the responding materials. The project staff analyzed user acceptance and satisfaction. An important benefit for users was the ability to circulate digital surrogates of high-value or rare/fragile materials, thus extending access to these items. Analysis of key technical and economic issues was performed and documented. The positive response to the two-year project resulted in ongoing funding for the function by the library. An extensive evaluation report was submitted.</p>		

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>	<b>State: CA</b>
Project Title: Library Kiosk, Year 2: Awareness Campaign		F-85
Type of Project (Type C): C-9	# Served: 152,287	
Director: Jane Light	Phone: (408) 277-4846	
Library: San Jose Public Library	E-mail: <a href="mailto:jane.light@ci.sj.ca.us">jane.light@ci.sj.ca.us</a>	
Address: 180 W. San Carlos St.	Evaluation Type: Impact Study	
City: San Jose	State: California	Zip Code: 95113-2096
Amount Awarded: \$27,500	Check here if a statewide project	
<p>Description: Despite doubling in city population in the past 30 years library facilities and services in the city of San Jose have not kept pace. The last new branch was built in 1984. The library sought a low-cost alternative to construction in order to deliver service and reach underserved areas without the protracted wait for new construction approval and funding. It was decided in Year 1 of the LSTA project to experiment with a commercial kiosk configured for library use, to be placed in a covered suburban shopping mall. Special requirements were met: the kiosk will use ATM like controls to enable high-speed computerized access to the library's central online catalog, circulation records, online databases, and bilingual (Spanish-English) Internet searching. The software features audible responses to support the needs of sight-impaired users. Delivery can be requested to any branch in the system. A bookdrop in the kiosk is set up to receive returned books. Direct phone service between the kiosk and the main library is provided as is a fax/printer machine for public use. Opening day is scheduled for December 2001 and evaluation measures will commence immediately.</p>		

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>		<b>State: CA</b>
Project Title: Days of Lore: California's Japanese American Women Authors			F-86
Type of Project (Type C): C-6		# Served: 149	
Director: Linda Wilson		Phone: (626) 307-1418	
Library: Bruggemeyer Memorial Library		E-mail: <a href="mailto:lwilson@montereypark.ca.us">lwilson@montereypark.ca.us</a>	
Address: 318 S. Ramona Ave.		Evaluation Type: Impact Study	
City: Monterey Park		State: California	Zip Code: 91754-3399
Amount Awarded: \$18,020		Check here if a statewide project	
Description: This was a "cultural affairs" project which sought to educate adults in the city about the cultural stereotypes of Japanese American women by staging two dramatic reading events in the library. The project also served to heighten public awareness about the internment of Japanese American citizens in World War II, an experience that is difficult for many of the victims to reveal or discuss. The first program was scheduled during the city's cherry blossom festival and included Japanese flute music, recitation of tanka poetry, and excerpts from works of eight Japanese American women authors, held in April 2001 and attended by 92 people of numerous ethnic groups although the majority were Japanese Americans. A second session attracted 57 in September 2001 after the 9.11 attacks and included speakers citing parallels between the feelings toward Japanese Americans in 1942 and current though isolated reactions against Arab Americans and other American citizens from Central Asia. The program again featured poetry readings, short stories, and excerpts from plays followed by a panel discussion. Audience reaction was uniformly positive and the programs succeeded in raising consciousness in attendees about the perspective of Japanese American women on their lives and the impact of the internment.			

## B. LITERACY

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>		<b>State: CA</b>
Project Title: Libraries and Literacy			F-08
Type of Project (Type C): C-4		# Served: 1,125	
Director: Dr. Mary Martinez		Phone: (626) 914-2704	
Library: Washington Elementary School Library		E-mail: <a href="mailto:mmartinez@cousd.k12.ca.us">mmartinez@cousd.k12.ca.us</a>	
Address: P.O. Box 9		Evaluation Type: Impact Study	
City: Covina		State: California	Zip Code: 91722-9998
Amount Awarded: \$18,986		Check here if a statewide project	
Description: In a cooperative project between two elementary schools and the Glendora Public Library, at-risk students benefited from increased access to their school library media centers during summer and via before/after-school programs. Volunteer coordinators at the schools recruited volunteers (such as college students performing community service, among others) to conduct reading and family storytelling activities. These included provision of reading assistance emphasizing award winning children's titles acquired through the grant, tutoring in computer and Internet use, and training in use of electronic information resources available in the public library to students in class or at home. Public library staff assisted actively in design of the program and preparation of a manual of best practices. The two schools each contributed other resources to the project such as equipment and literacy resources for young learners.			

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>	<b>State: CA</b>
Project Title: Yo Puedo Leer		F-25
Type of Project (Type C): C-8	# Served: 21,276	
Director: Frances Houser	Phone: (707) 253-4283	
Library: Napa City-County Library	E-mail: <a href="mailto:fhouser@co.napa.ca.us">fhouser@co.napa.ca.us</a>	
Address: 580 Coombs St.	Evaluation Type: Impact Study/Model	
City: Napa	State: California	Zip Code: 94559-3396
Amount Awarded: \$67,000	Check here if a statewide project	
<p>Description: Yo Puedo Leer is a literacy project to teach reading in Spanish as a new component in the adult literacy program of this county having a large Hispanic population (18%). This is a departure from the English as a Second Language conventional approach in that the intention of the project was to create and interpose a link between native literacy and learning to read a second language. The goal was to increase proficiency in the participant's first language (Spanish) to make learning English easier. Beginning reader materials were developed. Fifty adults received tutoring in Spanish. The project overcame an attitudinal obstacle in structuring the approach: the participants felt they would be wasting time learning Spanish rather than going directly to reading in English to help them survive in American society. The dual solution was a bilingual format of sequential presentation in Spanish followed by English; alternatively both languages were taught concurrently.</p>		

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>	<b>State: CA</b>
Project Title: Health Education and Literacy Program (HELP)		F-37
Type of Project (Type C): C-5	# Served: 40	
Director: Ophelia Roop	Phone: (909) 381-8201	
Library: San Bernardino Public Library	E-mail: <a href="mailto:oroop@sbpl.org">oroop@sbpl.org</a>	
Address: 555 West Sixth St.	Evaluation Type: Other	
City: San Bernardino	State: California	Zip Code: 92410-3094
Amount Awarded: \$40,000	Check here if a statewide project	
<p>Description: This project addressed the needs of low literacy (economically disadvantaged) adults thought to face greater risk of health problems. As well as improvement of reading, the objective was to develop a connection between reading and preventative behaviors through a health-related curriculum for eight weeks with materials simplified below the average 10<sup>th</sup>-grade reading level of most consumer health literature. Ten community agencies and health care providers contributed resources to the project. Thirty-eight participating families received classroom instruction. Evaluation showed that six participants showed a tangible reading gain. All participants responded positively concerning their newly attained understanding of the health issues affecting progress acquiring life skills, such as first aid for their children.</p>		



<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>	<b>State: CA</b>
Project Title: Healthy Reading, Healthy Families		F-50
Type of Project (Type C): C-6	# Served: 4,000	
Director: Susan Fuller	Phone: (408) 293-2326	
Library: Santa Clara County Public Library	E-mail: <a href="mailto:sfuller@hqmail.lib.co.santa-clara.ca.us">sfuller@hqmail.lib.co.santa-clara.ca.us</a>	
Address: 1095 N. 7 <sup>th</sup> St.	Evaluation Type: Impact Study	
City: San Jose	State: California	Zip Code: 95112-4446
Amount Awarded: \$93,555	Check here if a statewide project	
<p>Description: This was a literacy project established to serve low-literacy residents, hospital patients and their families who seek health information that is easy to read, and to help adult learners meet personal literacy goals while learning about health and disease prevention. The service ("Community Learning Center") was created in a health library satellite of a public medical center in partnership with the county library literacy program and a community health library. The target activities were to assemble basic health materials in three languages, provide a compact health library with selected additional levels of materials plus Internet access, and conduct literacy tutoring and lifelong learning. The project offered a writing contest on health for 23 learners, began Internet training for 24 people, and logged visits by 905 visitors in its first 5 months. Seventy-two adult learners received services at the center. Additional partners were attracted to expand outreach plans. A medication education service was to be launched in November 2001. The center is organizing distribution of easy to read health materials in Spanish and Vietnamese to serve poor and minority populations and is promoting reading activities to minimize barriers to health information for persons with less formal education.</p>		

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>	<b>State: CA</b>
Project Title: Radio Works! Year 2		F-75
Type of Project (Type C): C-7	# Served: 1,200	
Director: Karen Riley	Phone: (415) 663-1849	
Library: Marin County Library	E-mail: <a href="mailto:kriley@marin.org">kriley@marin.org</a>	
Address: 3501 Civic Center Dr., Rm. 414	Evaluation Type: Impact Study/Outcomes	
City: San Rafael	State: California	Zip Code: 94903
Amount Awarded: \$69,539	Check here if a statewide project	
<p>Description: Outreach to users who are distant, or face linguistic and cultural barriers to access to the library, presents a multifaceted challenge to libraries. The Marin County Library has a special isolated, low-literate clientele in its western coastal service area. It experimented with an imaginative approach to touching the lives of the migrant ranch worker population (Hispanic), living in a dairy ranching region near the Pacific Ocean. A distance learning project was developed using a public radio station to broadcast bilingual literacy classes to teach and inform low-literate, low-economic level adults about survival skills (e.g. basic English) and library use. In Year 1, three broadcast sessions, presenting 15-minute radio novellas (amateur plays with fictionalized vignettes based on participants' life events and using local people as actors) accompanied with listeners' guides, and three evening storytimes and read-along events were created and aired. An annotated list of instructional materials and a project manual were also generated. In Year 2, six additional episodes and four stories were aired. The project served to launch the State Library's development and field testing of an Outcomes-based assessment method. A special study was published at the end of the grant. It showed marked improvement in language competency useful in life skills such as how to fill out medical forms, better parental communication with teachers in school conferences, more reading to one's children, increase in library knowledge and attendance at library storytimes, and appreciation of a new Latino cultural voice via the medium of radio aimed at purposes other than pure entertainment.</p>		

<b>Awarded FY 2001</b>	<b>PART D. PROJECTS</b>		<b>State: CA</b>
Project Title: Supplementary Funding for LLABS Unit			F-83
Type of Project (Type C): C-9		# Served: 225	
Director: Valerie Sommer		Phone: (650) 829-3860	
Library: South San Francisco Public Library		E-mail: <a href="mailto:sommerv@pls.lib.ca.us">sommerv@pls.lib.ca.us</a>	
Address: 840 W. Orange Ave.		Evaluation Type: Impact Study	
City: South San Francisco		State: California	Zip Code: 94080-3125
Amount Awarded: \$10,000		Check here if a statewide project	
<p>Description: LLABS is a "Libraries, Literacy, and Book Services" program which employs mobile units (modified recreational vehicles) re-configured to provide information and literacy services (books, parenting materials, computers and Internet access, videos, and community service referrals). The unit makes stops at Women, Infants, and Children care program sites, health care centers, drug and alcohol rehabilitation facilities, day care providers, and other child service agencies. The basic mobile unit purchased (with state funds) for South San Francisco Public Library was under-budgeted. An expedited retrofit to obtain a modified unit suitable for a congested urban area was ordered. The LSTA funds readied the unit operational and it was placed in service in 2001. Evaluation of the program and vehicle performance are in progress.</p>			